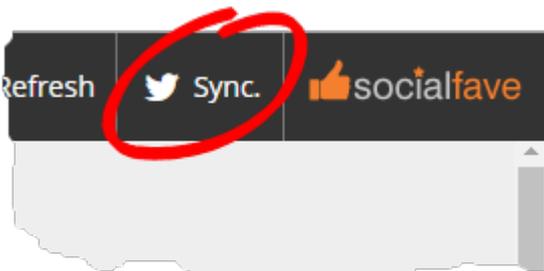


Synchronization

When you log in **Socialfave**, the application retrieves your new tweets and likes and updates information about your community.

This synchronization can take time, especially the first time because it must import all of the tweets and likes (actually about the last 3200 because of the limitations imposed by Twitter) and data about the members of your community who are not yet stored in our database. The synchronizations are then faster because it only fetches new tweets and likes, and must only recover data on new members of your community.

However, you do not have to wait for the synchronization to be completed. You can close the window and start working: the synchronization goes on in background. Notifications inform you of the progress of the operations. You can also click on Sync . in the navigation bar at the top of the screen to display again the synchronization window:



The synchronization window looks like this:

Synchronization with Twitter ✕

<input type="checkbox"/> Tweets and likes import	
<input type="checkbox"/> Account_1	✔ 09/16/2016 11:28:11 AM
<input type="checkbox"/> Account_2	✔ 09/13/2016 08:17:34 PM
<input type="checkbox"/> Account_3	✘ 09/16/2016 11:13:05 AM

Followings and Followers import

Account_1	<div style="background-color: #eee; height: 15px; width: 100%;"></div> 0%
Account_2	<div style="background-color: #007bff; height: 15px; width: 49%;"></div> 49%
Account_3	<div style="background-color: #dc3545; height: 15px; width: 100%;"></div> Resumed in 06:32 min
14:58 Account_4	✔ 09/20/2016 10:32:11 AM

Start selected tasks

Close

This example shows the progress of the synchronization of 4 accounts, the account *Account_4* being a foreign account.

From top to bottom, we can see that:

1. Tweets and likes of *Account_1* have been properly imported,
2. Tweets and likes of *Account_1* have been properly imported,
3. a problem occurred when importing Tweets and likes of *Account_3*,
4. the updating of the community of *Account_1* has just begun,
5. the updating of the community of *Account_2* is underway,
6. the updating of the community of *Account_3* is pending because of the limitations of Twitter,
7. the updating of the community of *Account_4* is complete.

When tasks (import of Tweets and likes or updates of the community) are completed, it is possible to restart them by clicking the checkbox to the left of the tasks, and then click the **Start selected tasks** button. It is however possible to restart a task after a certain delay, indicated by a countdown as you can see in the example above for the update of *Account_4*. Furthermore it is not possible to restart a task from the synchronization's window that opens right after a connection to the application: this is only possible by clicking on **Sync** (after having closed the window).

From:
<http://help.socialfave.net/> - **Socialfave**

Permanent link:
<http://help.socialfave.net/en/sync>

Last update: **2016/11/03 16:06**